

# PROFESSIONALS FOR REFORM SUPPORT MECHANISM

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## HUMAN RESOURCE SUPPORT FOR CRITICAL REFORM INITIATIVES

### TERMS OF REFERENCE PROJECT MANAGER OF ADMINISTRATIVE SERVICES REFORM OFFICE

ToR Date of Issuance:	<b>June 1, 2016</b>
Due Date for Applications:	<b>June 17, 2016 at 17:00</b>

#### 1. Purpose of the Reform Initiative

Within the framework of reforms under the Strategy 2020, the National Reforms Council and line Ministries are working on implementation of deregulation, decentralization and public administration reforms. These reforms are covering the reform of administrative services (AS). Key stakeholders of the administrative services reform include the Ministry of Economic Development and Trade (MEDT - the leading Ministry), Ministry of Justice, Ministry of Regional Development, Construction and Housing, Verkhovna Rada, State Agency for E-Governance, others.

MEDT and EDGE (the Expert Deployment for Governance and Economic Growth Project is a responsive initiative designed to resolve some of the most pressing issues in governance reform and development in Ukraine) have agreed to establish an Administrative Services Office (ASO) that will act as an independent donor-funded non-government office with certain mandate from the MEDT to coordinate and support the administrative services reform conducted by numerous stakeholders. The office will be supervised by the Steering Committee to plan, implement, communicate and coordinate multiple stakeholders of the administrative services reform. Based on the reform framework, it is planned that ASO will cover three sectors:

- 1. Administrative services and procedures**
- 2. Administrative Services Centers (ASCs)**
- 3. E-services**

#### 2. Scope of work

The incumbent will be reporting to the Sector Lead and will be responsible for research and creation of products and tools. Indicative work may include the following:

- Research of legislation and business processes within the given sector
- Preparing guidelines and recommendations
- Creating products and tools

#### 3. Qualifications and Experience

The incumbent is expected to have the following qualifications:

- Strong analytical skills
- Preferably at least 5 years of experience in IT, project management, public and business administration
- Knowledge of business process, management practice is a plus
- Familiarity with the reform agenda, especially decentralization, deregulation, public administration, administrative services reform

#### **4. Duration, timing, and location**

The total duration of the consultancy is expected to be 12 months, with possible extension for another 12 months. The expert will report to the Steering Committee comprising of representatives of MEDT, EDGE and other. The workplace will be in the premises of the Ministry of Economic Development and Trade of Ukraine.

#### **5. Submissions**

The candidate should be registered as a private entrepreneur (or will be registered before signing the employment agreement). Submissions must be prepared in English and delivered electronically by 17:00 Kyiv time on June 17, 2016 to the following address: [prsm@fsr.org.ua](mailto:prsm@fsr.org.ua). All submissions must include:

- 1) A summary (max. 2 pages) of the applicant's expertise and experience (in English) that explains how the candidate meets the criteria listed above;
- 2) Applicant's CV (in English);
- 3) Three names of referees;
- 4) *Proof of previous experience – only for shortlisted candidates.*